

POLISH AIRLINES



A STAR ALLIANCE MEMBER 

LOT POLISH AIRLINES SPECIAL PROCEDURE

LOT POLISH AIRLINES PROCEDURE FOR DEALING WITH LO TICKETS (080)

DATE: 24.02.2022

VERSION: 24FEB/15.0

STOCK RESTRICTIONS: 080



REBOOKING AND REFUND OPTION CONSIDERING SITUATION IN EUROPE

REBOOKING AND REFUND OPTIONS

This procedure introduces additional flexibility measures due to the current situation in Europe. This procedure is an extension of the COVID-19 Policy - for all other cases, not indicated below, the provisions of the COVID-19 Policy should apply.

This procedure applies to tickets:

- Issued on LO/080 stock for flights to/from ODS/KBP/IEV/LWO/KIV
- Issued on/before 24 February 2022 with confirmed date of travel on/after 24 February 2022 and on/before 31 March 2022.

Passengers from canceled and non-canceled flights:

- Ticket can be rebooked once free of charge (without any additional fee/collection) within ticket validity in the same compartment. Please enter *INVOL WAIVEREU22* in the Endorsement box.
- It is permitted to change the routing (Origin&Destination) on a voluntary basis, without charging additional fees (free of charge) from ODS/KBP/IEV/LWO/KIV to airports located in the neighbouring countries as follows:
 - To/from Poland (WAW, SZZ, GDN, POZ, KTW, KRK, WRO, RZE, IEG)
 - To/from Romania (OTP, IAS)
 - To/from Hungary (BUD)
 - To/from Moldova (KIV)
- Passengers traveling through Warsaw (WAW) may travel by starting or ending their trip in Warsaw (e.g. original routing LWO-WAW-NYC, LWO-WAW sector has been canceled - passenger has the possibility to travel directly to/from Warsaw or by exchanging LWO-WAW sector for one from the destinations indicated above).
- Refund for unused flight coupons only, without penalties.
- Ticket value can be stored on EMD voucher with a 2 year time validity.