

Travel Advisory

Dear Trade Partner,

Greetings from Air India!

We regret to inform you that our Air India flight AI185 & AI186 for 16FEB23 has been rescheduled as below:

Flight No.	Date	Sector	Departure (LT)	Arrival (LT)
AI185	16FEB23	DEL YVR	1110	1140
AI186	16FEB23	YVR DEL	1410	1845+1

Request you to inform all the guests to avoid inconvenience. In case of any request for involuntary refund / re-issuance, please refer to the below guidelines.

Procedure to be followed in case of DELAY OF International flight for more than 2hours.

A) Involuntary refund

- 1. OSI AI Guest requested for Refund
- 2. Update OS AI FLIGHT DELAY AI XXX DDMMYY OF TRAVEL SECTOR
- 3. WAIVER W/ IRR DELAY AI XXX DDMMYY SECTOR OF TRAVEL*

B) Involuntary Reissue -

- 1. OSI AI Guest requested for reissuance for date DDMMYY
- 2. Update OS AI FLIGHT DELAY AI XXX DDMMYY OF TRAVEL SECTOR
- 3.**BOOKING WINDOW -+/- 30 DAYS ** for SCHED CHANGE sector only **

(Same or higher RBD available in same cabin) Endorsement on Reissued ticket -INVOL REISSUE DUE –

- W/ IRR DELAY AI XXX DDMMYY SECTOR OF TRAVEL*

*Mention **delayed** flight number, DD- Date, MMM-Month, YY- Year e.g. Al186/16FEB23

Apologies for the inconvenience caused. Please feel free to reach out if you have any queries.

We look forward to your support, always.

Sincerely,

Team Air India

