

→ ***Reminder* Booking Service Charge (BSC) Guideline of EVA AIR/UNI AIR**

1. **Effectiveness:**

For tickets issue/reissue **on/after 01AUG2021**

2. **Place of Issue:**

Worldwide

3. **Applicable routes:**

For all BR/B7 flight sectors in journey originating worldwide except HKG. All B7 operated Domestic sectors will be excluded.

4. **Class (RBD):**

All RBDs except I/R/E/X/N

5. **Fare Type: all EVA AIR (695) / UNI AIR (525) tickets except followings:**

- A. Infant Fare Tickets
- B. Infinity MileageLands Award Tickets
- C. Free and Reduced Fare Tickets, e.g. ID/AD/RG/DG/GE/DM

6. **Standard charge:**

USD 20.00 per ticket without any discount. Tickets issued for special services including stretcher (STCR), extra seat (CBBG/EXST)...etc. will NOT be applied to this charge.

7. **No commission/incentive shall be granted for BSC.**

8. **The BSC will be collected under the IATA Tax Code – “YR”.**

9. **Refunds/Changes assessment**

- A. **BSC is non-refundable** even for reason of decease/illness or injury for ticketed passengers or their immediate /accompanied family members or any visa or travel document related issues. However, for the tickets travelling to/from US and ticket purchased at least seven days before flight's schedule departure date and time, full refund for BSC without any penalty will be granted if passenger cancel their reservation within 24 hours.
- B. Netting between the BSC and the fare/tax difference is not permitted.
- C. For INVOL ticket refunds of totally unused tickets caused by such as flight irregularity or severe weather conditions like typhoon, the BSC can be refunded. But for partially used tickets, BSC is non-refundable.
- D. For tickets issued on/before 31JUL2021 and reissued on/after 01AUG 2021
 - a. For totally unused tickets, BSC should be made up to USD20.00 for any change effective on/after 01AUG2021.
 - b. For partially used tickets, keep the original BSC charge if no additional segment added. Otherwise, the additional BSC USD 5.00 should be collected per each additional segment based on original BSC regulation.

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10. Have to collect BSC USD 20.00 manually per ticket based on the above regulations while issuing or reissuing BR (695) tickets only with B7 international flights without any BR flights, or B7 (525) tickets only with BR flights without any B7 flights due to system limitation.
11. Please forward to the concerned parties related.