

Due to the announcement of a strike by air traffic controllers and public sector employees in France, from March 7th up **to April 1st** we are issuing the following flexibilization guide for flights that continue to operate for ticketed customers (075-060).

Rebooking onto	Iberia
Airports affected	All Europe
Tickets issued by	March 23rd
Ticket travel dates	March 7th to April 1st
New travel dates	March 23th up to April 25th
Rebooking Allowance	Rebook into the same class as the original flight or lowest available in th same cabin
Origin/Destination/Stopover changes	Allowed up to 350 KM or unlimited if same country
Refunds Allowed	Voucher only (unless flight is cancelled)
Important Info	1 involuntary ticket change allowed

For customers on cancelled IB flights, standard Customer Handling Guidelines will apply.