

Caribbean Miles Accelerate Anything FAQ's

1. What is the Caribbean Miles Accelerate Anything product?

"**Accelerate Anything**" is a new feature that allows our miles members to accelerate (multiply) miles that would have been credited to their account over the previous three (3) (consecutive) months via flights and/or partner purchases.

For example, miles accumulated in March, April, May could be accelerated in June.

2. What is the criteria to accelerate your miles?

A customer account must have been credited with a minimum of 300 miles from a flight or partner activity within the previous three (3) consecutive months. For example, miles accumulated in March, April, May could be accelerated in June.

3. What is the cost to accelerate miles?

The cost to accelerate miles is \$0.0195USD/ \$1.34 CAD equivalent per mile (plus applicable taxes)

4. What are the monthly offers presented to Caribbean Miles members?

On a monthly basis, there would be different offers by which members can accelerate/multiply miles, for example, x1, x2, x3 or x5.

5. How often can I accelerate my miles?

While there is no limit to the number of times you can accelerate miles, there is a maximum limit of 100,000 miles per transaction or 100,000 miles in a calendar year. Note that only the value of the miles credited within a consecutive 3-month period is applicable for acceleration.

6. How quickly will accelerated miles be deposited into a member's account?

Miles will be deposited into a member's account within 24 to 72 hours of the request being received.

7. If I didn't earn any miles within the three-month period, can I accelerate?

No. Regrettably, you would not be able to accelerate miles, if none were earned within a 3-month period

8. What credit cards will be accepted?

Any valid Visa, American Express, MasterCard or Discover Card (Discover Cards are applicable to US users only) will be accepted for payment

9. Will Caribbean Airlines be charging my credit card?

No, your credit card will be charged by Points.com

10. Will I be notified when the miles have been credited to my account?



Yes. You will receive a confirmation email when the miles have been deposited into your account.

11. Do the miles I accelerate help me to qualify for Caribbean Miles Tier status?

No. The miles purchased to "accelerate anything" do not count towards Caribbean Miles Tiers.

12. Will the miles I accelerate expire?

Like all Caribbean Miles, the miles purchased using "Accelerate Anything", will not expire once you have qualifying account activity at least once every thirty-six (36) months.

13. Are Accelerate miles refundable?

No, all purchases are final. Therefore, accelerate anything miles cannot be refunded or exchanged.