

Due to the announcement of the General strike in the Italian public sector for 21/04, affecting MXP airport, we are issuing the following flexibilization guide for flights that continue to operate for customers with issued tickets (075-060).

Rebooking onto	Iberia
Airports affected	MXP
Tickets issued by	Apr 19th
Ticket travel dates	Apr 20-21
New travel dates	Apr 19th up to May 5th
Rebooking Allowance	Rebook into the same class as the original flight or lowest available in the same cabin
Origin/Destination/Stopover changes	Allowed up to 350 KM or unlimited if same country
Refunds Allowed	Voucher only (unless flight is cancelled)
Important Info	1 involuntary ticket change allowed

For customers on cancelled IB flights, standard Customer Handling Guidelines will apply.