

Ethiopian Airlines schedule change policy for tickets issued in Canada.

○ In case of ET flight cancellation, following will apply:

1. Rebooking to be done in same or lower RBD within the same cabin as originally booked. New date of travel can be +/- 8 days from the original ticketed segment.
Endorsement: Invol Change due ET flight # cancellation

○ In case of Air Canada flight cancellation with connections to/from offline points in Canada, following will apply under below scenarios:

1. Air Canada alternate flight available on same day: Rebooking to be done on alternate AC flight for same date, same RBD & same sector as originally ticketed. Endorsement: Invol Change due AC flight # cancellation.
2. Air Canada alternate flight not available on same day: Rebooking to be done on first available AC flight with connecting ET flight using same RBD & same sector as originally ticketed. New date of travel can be +/- 5 days from the original ticketed segment.
Endorsement: Invol Change due AC flight # cancellation.

Note: Above are applicable for any involuntary changes. Please refer to the latest COVID 19 policy for voluntary changes.

In case of refund for any of the above option, GDS fare rules will be applied.

Best Regards,
Ethiopian Airlines Canada Team