



Dear Travel Trade Partners,

Greetings from Neos!

Following to the email dated 16<sup>th</sup> March 2023. Please be advised that we will not be accepting any CC (Credit Cards) as FOP till 15th April 2023 due to some technical issues. You are advised to issue all the tickets on FOP as CASH.

Please charge all the passengers on your merchants. If required and advise us on a daily basis of the tickets that are using your merchant in order for us to reimburse you with the charges incurred upto 3% while using your respective merchants for these transactions.

Please feel free to contact us for any further assistance.