

Precautionary Ticket Handling Guideline for Potential WS Strike

Dear Travel Partners,

Following ticket handling guidelines effective immediate due to potential WS Strike is for your kind reference.

Eligible	WS operating flights (including CI/WS codeshare flights) with confirmed booking arriving to and departing from YVR between 18 May 2023 and 22 May 2023 .
Ticket Stock	297 ticket stock
Reissue Date	Must be processed on/before 22 May 2023.
Changes	The new rebooked travel itinerary according to voluntary rerouting/rebooking procedures (subject to flight availability and fare rule), <ol style="list-style-type: none">One-time Reissue charge can be waived; Please annotate YVRSS3394930 in the Endorsement box.Any fare/tax differences incurred by re-booking on different Booking class/Itinerary need to be paid by passengers
Refund	Please refer to fare rule ; refund fee will need to be imposed
Other	For flight that has been cancelled with UN flight status and/or confirmed to be cancelled, please handle as Schedule Change guideline (please refer to a separate sales notice – YVR23NT19)
Remark	Any failure to comply with subject waiver terms and rules will result in Agent Debit Memo plus administration fee.