CIRCULAR

REF: ADV CA23-22 DATED 18MAY2023

Dear Travel Partners,

Considering the pending Westjet Strike, the following guidelines shall apply for tickets issued with travel dates between May 19 to 22 arriving to or departing from YVR/YYZ with CA domestic sector on Westjet or PR code shared flights operated by Westjet:

A. Rebooking

- 1. Rebooking penalty is waived if request is done on or before. May 22 and before ticketed departure date.
- 2. No-Show fee will not be waived.
- 3. New travel date must be on or before Nov. 15, 2023; subject to availability of ticketed booking class; subject to new fare (collect fare difference if applicable).
- 4. Partially used ticket must be completed within ticket validity and subject availability and any fare difference.
- 5. Re-issuance Authority Code YVRSD23/036 (on Endorsement Box)

B. Refund

1. Fare rules will apply.

C. Endorsement

1. Affected Domestic CA portion can be changed to AC on G class.

We will continue to monitor the situation and issue any revisions as necessary.

Thank you for your cooperation.

Philippine Airlines Canada - Sales