



Travel Advisory

Dear Trade Partner,

Greetings from Air India!

We regret to inform you that our Air India flight **AI187 & AI188 for 01FEB24** has been further delayed as below:

AI-187 01FEB24 ARR YYZ 02FEB24 0515 (LT)

Flight No.	Date	Sector	Departure (LT)	Arrival (LT)
AI 1188	02FEB24	YYZ DEL	0745	0750+1

Request you to inform all the guests to avoid inconvenience.

In case of any request for involuntary refund / re-issuance, please refer to the below guidelines.

Procedure to be followed in case of DELAY OF International flight for more than 2hours.

A) Involuntary refund

1. OSI AI - Guest requested for Refund
2. Update OS AI FLIGHT DELAY AI XXX DDMMYY OF TRAVEL SECTOR
3. **WAIVER – W/ IRR DELAY AI XXX DDMMYY SECTOR OF TRAVEL***

B) Involuntary Reissue –

1. OSI AI - Guest requested for reissuance for date DDMMYY
2. Update OS AI FLIGHT DELAY AI XXX DDMMYY OF TRAVEL SECTOR
3. ****BOOKING WINDOW +/- 30 DAYS ** for SCHED CHANGE sector only ****
(Same or higher RBD available in **same cabin**)

**Endorsement on Reissued ticket -INVOL REISSUE DUE –
– W/ IRR DELAY AI XXX DDMMYY SECTOR OF TRAVEL***

*Mention **delayed** flight number, DD- Date, MMM-Month, YY- Year e.g. **AI188/01FEB24**

Apologies for the inconvenience caused. Please feel free to reach out if you have any queries.

We look forward to your support, always.

Sincerely,

Team Air India



www.airindia.in