



中國東方航空
CHINA EASTERN



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Service Tips on the Transportation of Small Animals on China Eastern Airlines' Canada Routes

1. Material preparation

Please go to the official website of China Eastern Airlines Canada at <https://ca.ceair.com>, under "Travel Info" on the top menu bar, click "Planning your trip" and then click "Small Animal Transportation" to view the relevant requirements.

International flight transportation requires the following documents to be prepared in advance:

- (1) "Entry-Exit Inspection and Quarantine Health Certificate of the People's Republic of China" issued by the Entry-Exit Inspection and Quarantine Bureau.
- (2) Valid export/import documents issued by the relevant government (destination/transit).
- (3) A valid health declaration and rabies vaccination certificate issued by the relevant authorities.
- (4) Properly prepare entry permits, health declarations and vaccination certificates required by all entry/transit countries covered in the itinerary.
- (5) Additional special documents required by the governments of entry/transit countries covered by any itinerary. For relevant document requirements, please refer to the "TRAVEL INFORMATION MANUAL", or consult the consulate or embassy of the relevant country, or inquire through the government website of the relevant country.

2. Service application

If passengers departing from Vancouver or Toronto need to apply for small animal transportation services, they can fill out the "Small Animal Transportation Application Form" and contact the relevant sales department via email to apply for the service.

Vancouver office: muyvr@chinaeastern.ca

Toronto office: muyyzsales@chinaeastern.ca

3. Important reminder

According to transportation requirements, **small animals need to be unpacked and inspected at the airport site; then be repacked in order to complete the check in process.** Packing requirements: a nylon mesh protective net must be wrapped around the small animal container, and packing (bundling) strips must be used on the outside to be packed in a "井" (double crosses) shape.

Due to Vancouver and Toronto airports in Canada **do not have** on-site packaging equipment, passengers are particularly reminded to make relevant packing preparations **in advance** according to transportation requirements.