

NOTE AGVN°004/24

From : Trade – Business Development Department

To : Trade partners

Subject : Cyclone warning

Date : 02/02/2024

Dear Partners, 'Ia ora na (Hello),

We would like to inform you that a cyclonic warning has been declared for the Society archipelago due to exceptional meteorological activity.

The safety of our customers and partners is our top priority.

We are closely monitoring the situation with the local authorities and meteorological services in order to react quickly and take the necessary measures.

We would therefore like to inform you that there may be disruptions to our flight schedule over the next few days. As a result, modification, revalidation and cancellation fees for impacted bookings will be waived until further notice.

Therefore, when passengers wish to change or cancel their booking, we invite you to apply the following waivers codes:

- Modification: authorized for the same itinerary at no charge and without fare realignment. Waiver code: **CYCF24AR**
- Cancellation/Refund: authorized at no charge and without fare realignment. Waiver code: **CYCF24AX**

We encourage you to take the necessary precautions, follow the recommendations of local authorities and stay informed.

We thank you for your understanding and cooperation during this delicate period.

Air Tahiti Marketing and Sales Department

