



Note AGV N° 005/24

From : Trade Pool – Business Development Department

To : Trade partners

Subject : Exemption from change and refund fees due to weather conditions

Date : 07/02/2024

Dear partners, 'Ia ora na,

We would like to inform you that the Air Tahiti flight schedule for today, Wednesday February 7, 2024, will be maintained.

Nevertheless, due to deteriorating weather conditions, flight disruptions may occur.

We invite you to consult today's arrivals and departures on www.airtahiti.pf/horaires-vols.

In addition, we would like to inform you that we are waiving change and cancellation fees for affected passengers.

In order to facilitate the processing of these requests, we inform you that the special conditions defined in this note are applicable to all requests received as of today (07/02/2024).

MODIFICATION AND CANCELLATION CONDITIONS

Situations :

- When the passenger wishes to modify or cancel the reservation;
- When the passenger has been rescheduled on a fictitious flight but wishes to modify or cancel the reservation.

Applicability:

- All requests received from 07/02/2024 to 11/02/2024;
- For a trip where one of the flight segments is scheduled between 07/02/2024 and 11/02/2024 inclusive.

Ticket(s) concerned: all types of ticket to/from all islands;

Modification: authorized for the same itinerary free of charge and in the same booking class. A fare realignment is required if the original booking class is no longer available.

Cancellation/Refund: no charge.

FOR ALL OTHER TRIPS

- × The modification and refund conditions associated with the fare from which the passenger benefited apply (modification fees) for ticket coupons for travel beyond 11/02/2024.

OTHER EXPENSES

As this situation is due to external causes to Air Tahiti, the company does not cover other expenses such as accommodation, transfers or passenger meals.

We thank you for your understanding and cooperation during this delicate period.

We remain at your disposal should you require any further information.

Marketing and Sales Department