

## 东航加拿大航线关于小动物运输的服务提示

### 一、材料准备

登录东航加拿大官网 <https://ca.ceair.com>，点击顶部菜单栏“资讯服务(Travel Info)”下的“计划你的旅行(Planning your trip)”，点击“小动物运输(Small Animal Transportation)”，可查看小动物运输的相关要求。

国际航班运输需要提前准备好以下文件：

- (1) 出入境检验检疫局出具的《中华人民共和国出入境检验检疫卫生证书》。
- (2) 相关政府（目的地/中转地）核发的有效输出/输入文件。
- (3) 有关当局核发的有效健康声明书及狂犬病疫苗注射证明书。
- (4) 妥善的备齐所有行程中涵盖的入境/过境国要求的入境许可、健康声明书及疫苗注射证明。
- (5) 任何行程中涵盖的入境/过境国政府要求的额外特殊文件。有关证件要求可参考《TRAVEL INFORMATION MANUAL》，或咨询相关国家的领事馆或大使馆，或通过相关国家政府网站进行查询。

### 二、服务申请

温哥华、多伦多始发的旅客如需申请小动物运输服务，可填写《小动物运输申请书》，通过电子邮件联系相关营业部办理服务申请。

温哥华：[muyvr@chinaeastern.ca](mailto:muyvr@chinaeastern.ca)

多伦多：[muyyzsales@chinaeastern.ca](mailto:muyyzsales@chinaeastern.ca)

### 三、特别提示

根据机场运输要求，小动物需在机场现场开箱进行检查。然后按要求二次打包后托运。打包要求小动物容器外必须使用尼龙防护网，并在外侧采用打包带，呈“井”字形打包。

由于加拿大温哥华、多伦多机场不具备现场打包带打包设备。特别提醒旅客需要根据运输要求，做好相关打包准备工作。

## Service Tips on the Transportation of Small Animals on China Eastern Airlines' Canada Routes

### 1. Material preparation

Please go to the official website of China Eastern Airlines Canada at <https://ca.ceair.com>, under "Travel Info" on the top menu bar, click "[Planning your trip](#)" and then click "[Small Animal Transportation](#)" to view the relevant requirements.

International flight transportation requires the following documents to be prepared in advance:

- (1) "Entry-Exit Inspection and Quarantine Health Certificate of the People's Republic of China" issued by the Entry-Exit Inspection and Quarantine Bureau.
- (2) Valid export/import documents issued by the relevant government (destination/transit).
- (3) A valid health declaration and rabies vaccination certificate issued by the relevant authorities.
- (4) Properly prepare entry permits, health declarations and vaccination certificates required by all entry/transit countries covered in the itinerary.
- (5) Additional special documents required by the governments of entry/transit countries covered by any itinerary. For relevant document requirements, please refer to the "TRAVEL INFORMATION MANUAL", or consult the consulate or embassy of the relevant country, or inquire through the government website of the relevant country.

### 2. Service application

If passengers departing from Vancouver or Toronto need to apply for small animal transportation services, they can fill out the "Small Animal Transportation Application Form" and contact the relevant sales department via email to apply for the service.

Vancouver office: [muyvr@chinaeastern.ca](mailto:muyvr@chinaeastern.ca)

Toronto office: [muyyzsales@chinaeastern.ca](mailto:muyyzsales@chinaeastern.ca)

### 3. Important reminder

According to transportation requirements, **small animals need to be unpacked and inspected at the airport site; then be repacked in order to complete the check in process.** Packing requirements: a nylon mesh protective net must be wrapped around the small animal container, and packing (bundling) strips must be used on the outside to be packed in a "井" (double crosses) shape.

Due to Vancouver and Toronto airports in Canada **do not have** on-site packaging equipment, passengers are particularly reminded to make relevant packing preparations **in advance** according to transportation requirements.