

海南航空关于《明确出票时正确输入旅客手机号码及航班异动通知》

为避免因未正确备注旅客电话而引发旅客投诉，提升信息通知的准确率和及时率，做好日常航班销售保障，请各代理人在销售系统中务必预留旅客本人手机号码或本人其他有效联系方式，及时准确传递信息，做好旅客销售保障工作，具体规定如下：

GDS 分类	电话号码指令格式 (Telephone Number)	邮箱指令格式 (E-mail)
AMADEUS	OS HU CTCT 电话号码/ OS HU CTCM 手机号码	OS HU CTCE+空格+邮箱
SABRE /ABACUS	3OSI HU CTCT 电话号码/ 3OSI HU CTCM 手机号码	3OSI HU CTCE+空格+邮箱
Worldspan	3SSRCTCMLHHK1/电话号码	3SSRCTCEYYHK1/姓名//邮箱
GALILEO	SI.P1/SSRCTCMLHHK1/电话号码	SI.P1/SSRCTCEYYHK1/姓名//邮箱
注意事项	<p>电话号码录入格式：国际字冠(00)+国家代码+手机号码，号码中间需要使用“-”或“空格”进行区隔。举例：00 86 155***9647 或 00-1-382***124。各地办事处下沉时应将国家代码进行明确，以所辖地区情况为准，方便代理人理解。</p>	<p>邮箱录入格式：请以“//”(double slash)代替“@”(at sign)，以“..”(Double dot)代替“-”(underscored)，以“./”(dot slash)代替“-”(dash)，例如： helloworld//hnair.com</p>

Announcement on Re-clarifying the Correct Entry of Passengers' Mobile Numbers

During Ticket Issuance

GDS	Mobile Instruction Format	Email Instruction Format
AMADEUS	OS HU CTCT TEL/ OS HU CTCM TEL	OS HU CTCE + blank space + email
SABRE /ABACUS	3OSI HU CTCT TEL/ 3OSI HU CTCM TEL	3OSI HU CTCE + blank space + email
Worldspan	3SSRCTCMLHHK1/TEL	3SSRCTCMLHHK1/name//email
GALILEO	SI.P1/SSRCTCMLHHK1/TEL	SI.P1/SSRCTCEYYHK1/name// email
Notes:	<p>Note 1: Mobile number entry format: International access code (00) + country code + mobile number. The number should be segmented by "-" or blank, for example: 00 86155***9647 or 00-1-382***124. All the overseas offices should clarify the country code when the notification is published towards sales agents in order to make it understood easily by sales agents. The specific details should be factored in regarding different countries</p>	<p>Note 1: Email entry format: Please replace "@" (at sign) with "/" (double slash), replace "_" (underscore) with "." (double dot), and replace "-" (dash) with "." (dot slash). For example: helloworld//hnair.com</p>