

Booking Service Charge (BSC) Guideline of EVA AIR / UNI AIR

1. Effectiveness:

For tickets issue/reissue **on/after 01MAY2024**

2. Applicable Routes:

Regardless of the place of issue, all BR/B7 international flights except journey originating from Hong Kong.

3. Applicable Stock:

Tickets issued by EVA AIR (695) / UNI AIR (525) / HAHN Air (HR/169) or FlexFlight (W2/365)

4. Class (RBD):

All RBDs except I/R/E/X/N

5. Fare Type: all EVA AIR (695) / UNI AIR (525) tickets except followings:

- A. Infant Fare Tickets
- B. Infinity MileageLands Award Tickets
- C. Free and Reduced Fare Tickets, e.g. ID/AD/RG/DG/GE/DM

6. Standard Charge:

USD 25.00 per ticket without any discount and this charge is non-refundable. Tickets issued for special services including stretcher (STCR) 、extra seat (CBBG/EXST)...etc. will NOT be applied to this charge.

7. No commission/incentive shall be granted for BSC.

8. The BSC will be collected under the IATA Tax Code – “YR”.

9. Refunds/Changes Assessment

- A. The BSC is non-refundable, except for following conditions:
 - a. Journey affected by flight irregularities.
 - b. Ticket met the requirements of BR/B7 refund fee waiver regulations.
 - c. Full refund in accordance with U.S. DOT regulations.
- B. Netting between the BSC and the fare/tax difference is not permitted.
- C. For tickets issued on/before 30APR2024
 - a. For totally unused tickets: based on the current ticketing date.
 - b. For partially used tickets: based on the historical ticketing date.

10. When first issuing EVA AIR (695) tickets with B7 international flights only, or UNI AIR (525) tickets with BR flights only, please collect BSC USD25.00 manually according to this guideline.

11. Please forward to the concerned parties related.